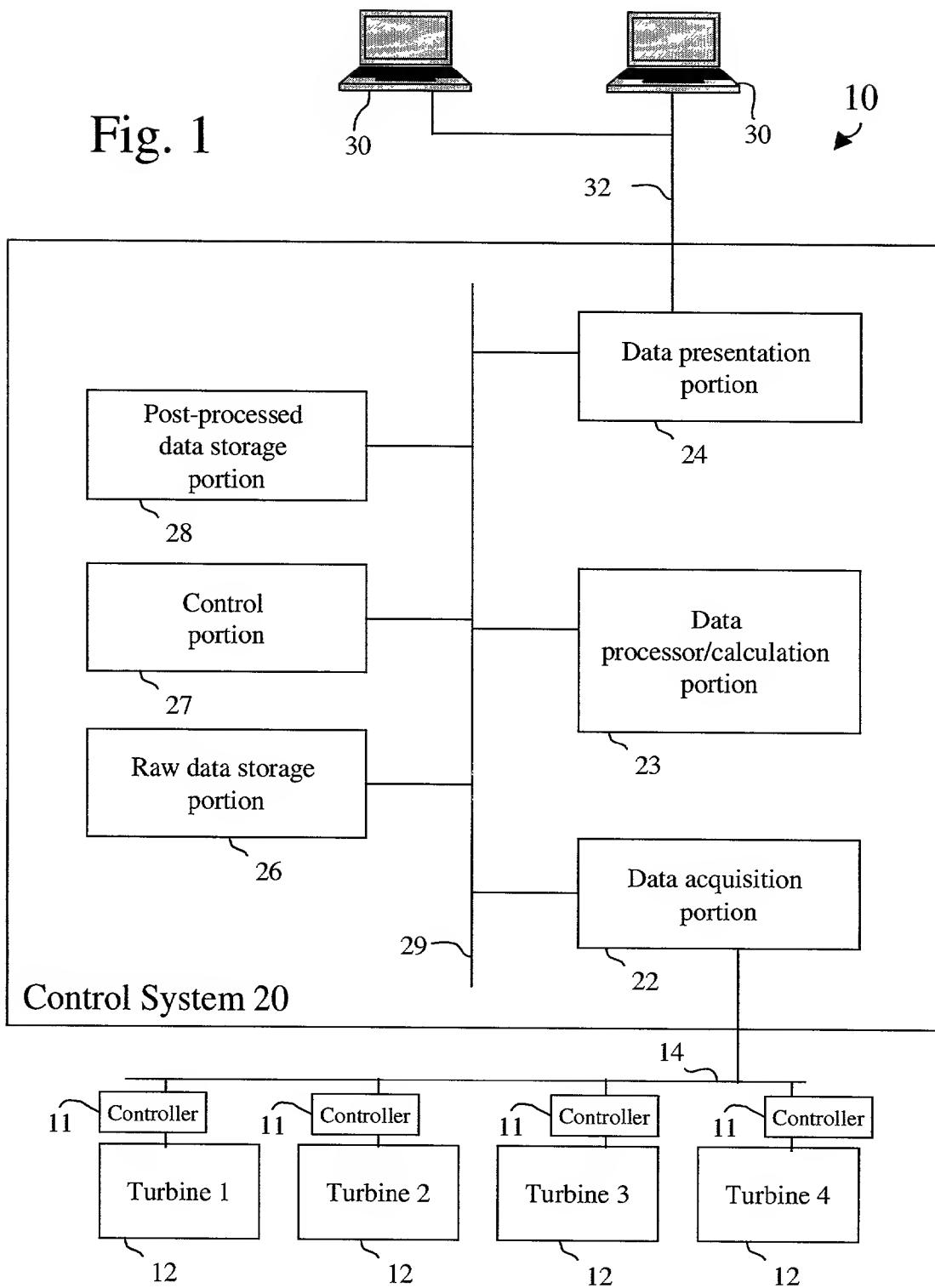
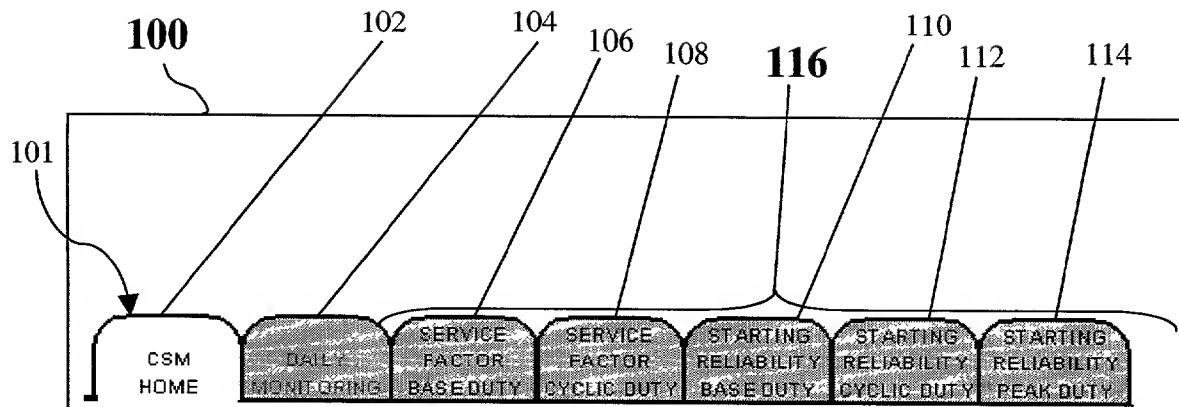


Fig. 1





Customer Success Monitoring Home Page

Daily Monitoring

This section displays a table of Starting Reliability and Service Factor daily on a per unit basis. The default is to the most recent day for which information is available. Past information is available if desired. Every unit currently being monitored is shown.

Weekly Monitoring

The status of the fleet is summarized and updated every Monday. The aggregation of fleet information is separated by service factor, starting reliability and duty cycle.

Tag Quality Metrics

This link shows the quality metrics of the incoming raw data from the on-site monitors.

Uncategorized Duty Type (Not included in Weekly Metrics)

Customer	Site	Turbine		COD
		#	Unit #	
STATE ELECTRIC CO.	CITY, USA	39714	T1	05-Jun-00
STATE ELECTRIC CO.	CITY, USA	39715	T2	26-Jun-00
STATE ELECTRIC CO.	CITY, USA	39798	T3	12-Jun-00
STATE ELECTRIC CO.	CITY, USA	42834	T4	12-Jun-00
STATE ELECTRIC CO.	CITY, USA	51143	CTG 13	25-May-00

120

Fig. 2

101

104

130

November 24, 2001 [Click here for a different date](#)

[131](#)

[132](#)

[134](#)

[136](#)

[138](#)

[139](#)

SITE	TURBINE #	UNIT #	SERVICE FACTOR	STARTING RELIABILITY	DUTY	STATUS
Location A	29505	T2	100%	NO STARTS	BASE	Operational
Location A	29506	T2	100%	NO STARTS	BASE	Operational
Location C	30154	T2	100%	NO STARTS	BASE	Operational

SITE	TURBINE #	UNIT #	SERVICE FACTOR	STARTING RELIABILITY	DUTY	STATUS
Location F	29508	T3	74%	NO STARTS	CYCLE	Operational
Location G	29509	T3	37%	67%	CYCLE	Forced outage
Location A	30134	GT3	Insufficient Data	Insufficient Data	CYCLE	Planned outage
Location A	30157	HT2	77%	100%	CYCLE	Unknown

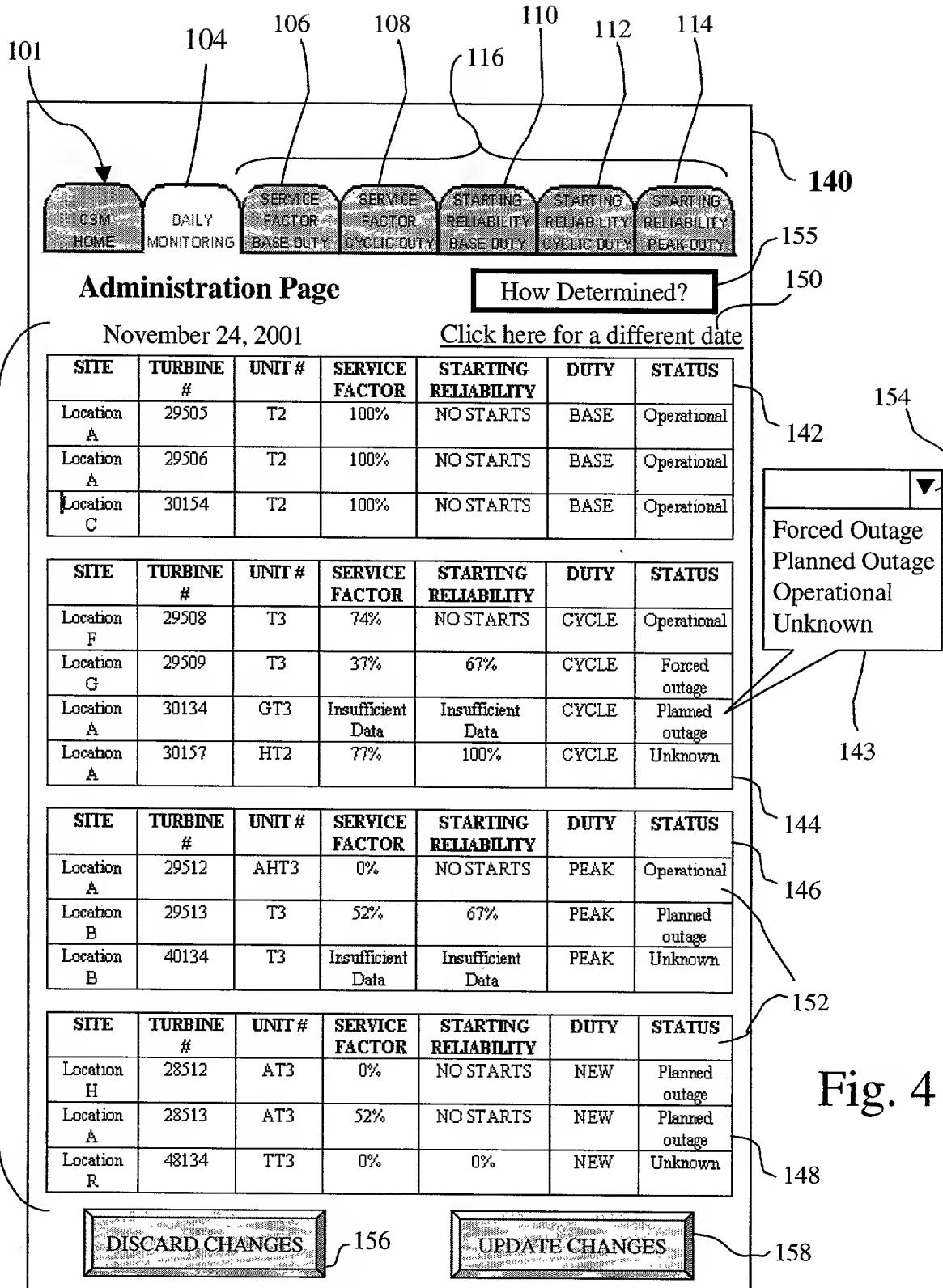
SITE	TURBINE #	UNIT #	SERVICE FACTOR	STARTING RELIABILITY	DUTY	STATUS
Location A	29512	AHT3	0%	NO STARTS	PEAK	Operational
Location B	29513	T3	52%	67%	PEAK	Planned outage
Location B	40134	T3	Insufficient Data	Insufficient Data	PEAK	Unknown

SITE	TURBINE #	UNIT #	SERVICE FACTOR	STARTING RELIABILITY	DUTY	STATUS
Location H	28512	AT3	0%	NO STARTS	NEW	Planned outage
Location A	28513	AT3	52%	NO STARTS	NEW	Planned outage
Location R	48134	TT3	0%	0%	NEW	Unknown

[Product Service Administrators – click here to change status](#)

Gatekeeper: Joe Computer

Fig. 3



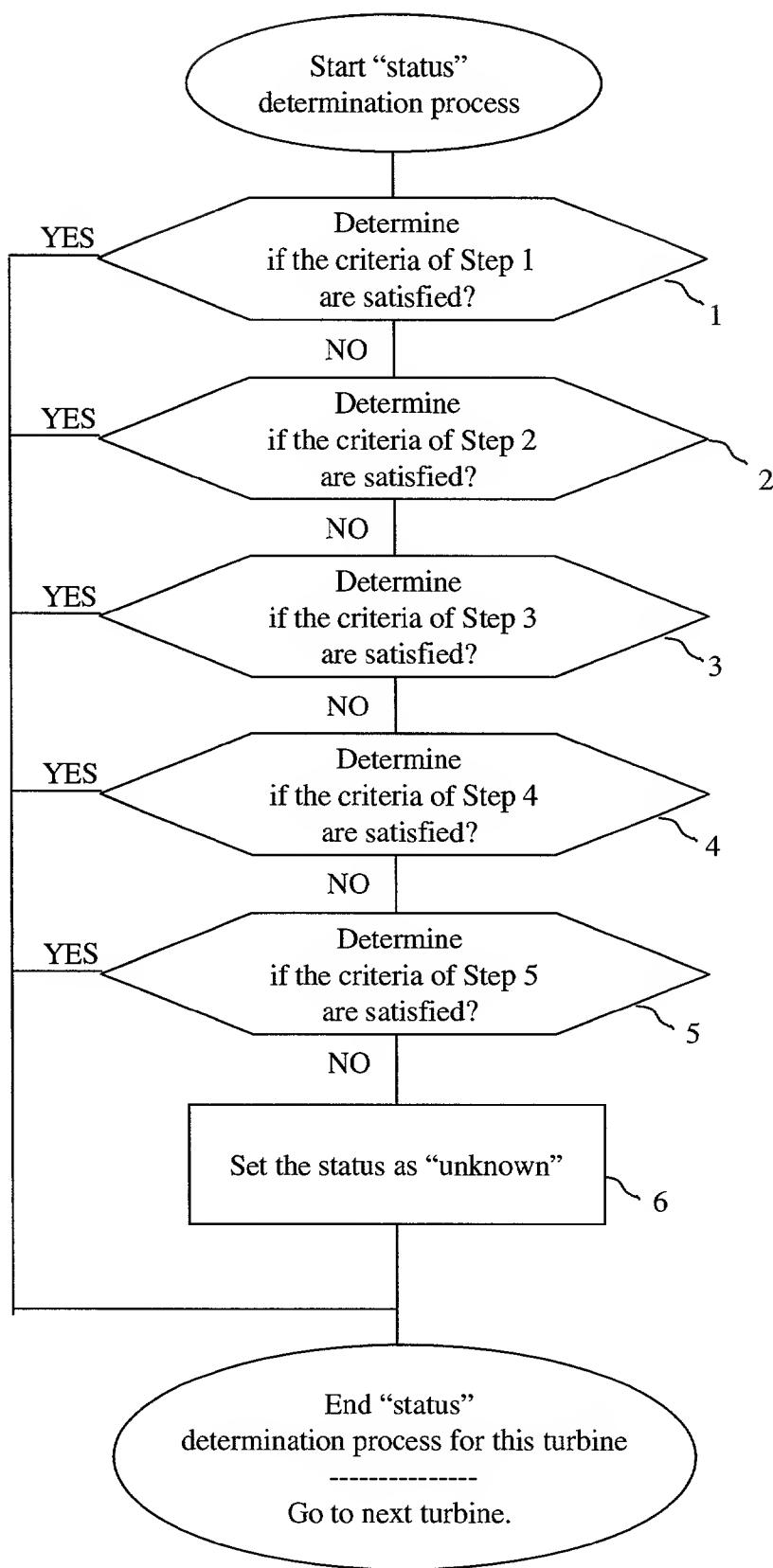


Fig. 5

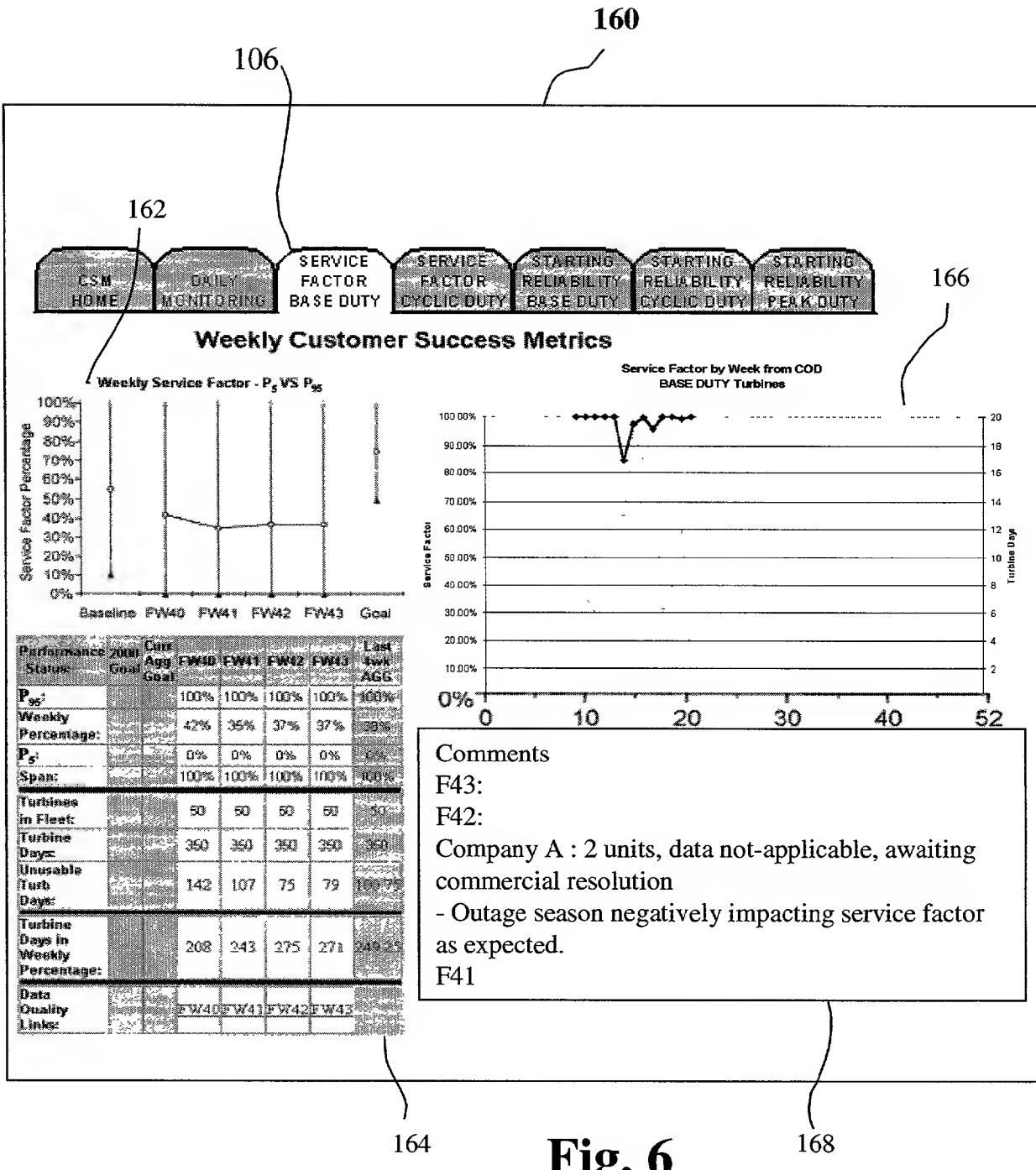


Fig. 6

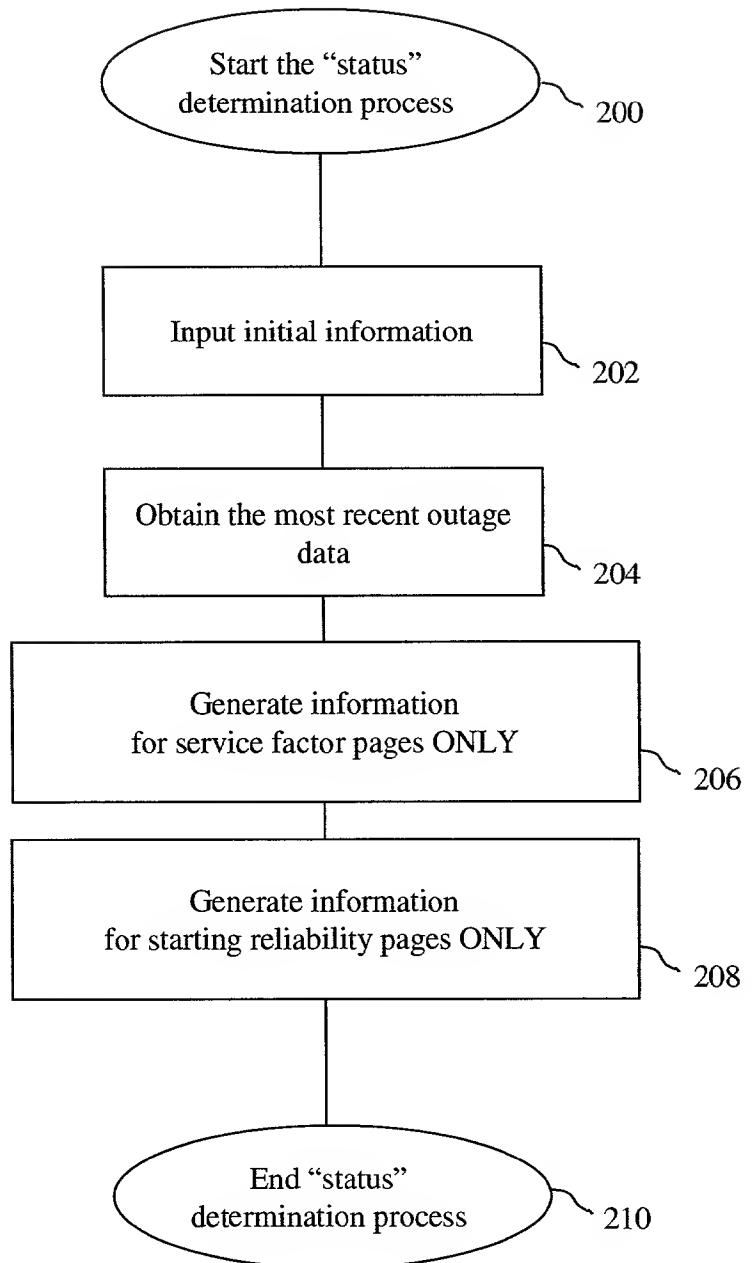


Fig. 7

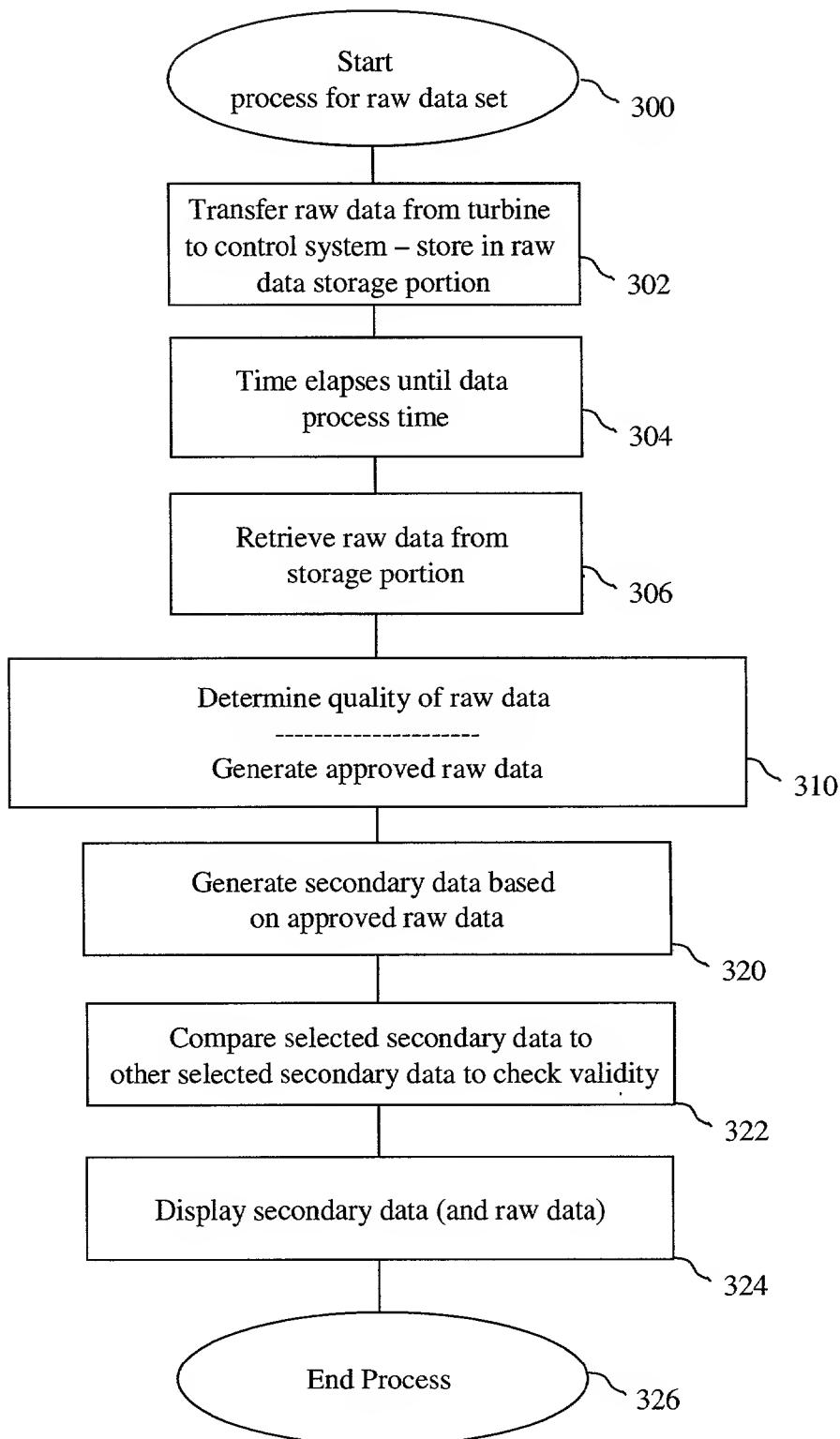


Fig. 8

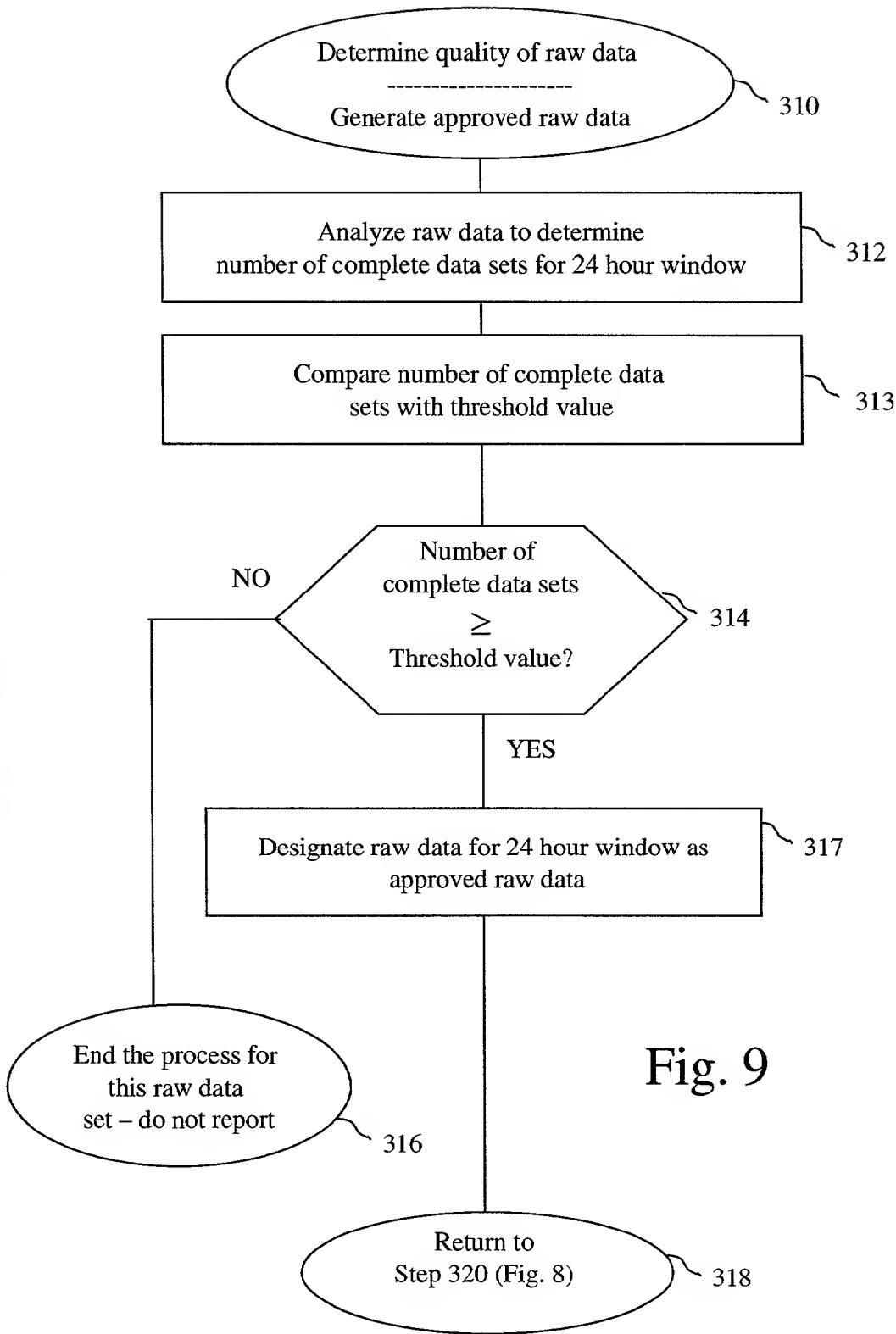


Fig. 9